

**Panasonic**

**GREEN HOMES**  
**CASHBACK**  
**SCHEME**



Homeowner User Guide

**A SMALL CHANGE  
THAT CHANGES  
EVERYTHING.**

Claim up to  
**£600**  
cashback  
with  
Panasonic  
Green Homes  
Cashback Scheme



## Welcome to your comfortable home

**Aquarea air-to-water heat pumps – the peak of comfort, efficiency, and low energy costs and, for a limited time, you can get CASHBACK on your completed Aquarea installation\***

Aquarea is Panasonic’s range of innovative low-energy Air Source Heat Pumps, designed to provide sustainable heating, cooling and domestic hot water in any environment, even when outdoor temperatures are extremely cold.

An advanced low-energy system, Aquarea is far cleaner, safer, cheaper, and more environmentally friendly than alternative heating and hot water systems using fossil fuels such as gas, oil, or other electric heating systems.

Panasonic offers an extensive range of Aquarea Heat Pumps, with a choice of units to suit every size of home and for a variety of needs. Designed to take most of the energy required to heat your home from a sustainable source (the air), the Aquarea range is a green choice. An Aquarea air source heat pump will provide you with savings on your energy bills during its lifetime – especially when compared to fossil fuel systems such as oil heating or inefficient boilers.

Panasonic is striving to make a difference, and with our Aquarea Heat Pump range, we offer a solution which contributes to a more carbon-free society – **“A Better Life, A Better World”**.

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## About the Scheme

Running during the UK government's Green Homes Grant, the Panasonic Green Homes Cashback scheme could give you up to £600 cashback on your completed Aquarea installation when you replace your existing boiler.

### Cashback Scheme Steps

1. Replace mains gas, LPG, electric or oil-fired boilers with an Aquarea heat pump
2. Meet the relevant criteria – CZ-TAW1\* connection and Smart Cloud activation
3. Submit a cashback claim
4. Along the way, ensure you take advantage of the government grants on offer if you are eligible.



### Eligibility

Our scheme is open to private homeowners in the UK.

To be eligible for the scheme, you will need the following:

- To be replacing mains gas, LPG, electric or oil-fired boiler
- To complete your installation between 1 October 2020 and 31 March 2021 by a suitable Heat Pump Installer
- CZ-TAW1\* connection and Smart Cloud Activation
- To have paid for your installation

### Full terms and conditions



\*HT units are not compatible with the CZ-TAW1 controller or cloud software, but units are still valid in the cashback scheme. Claims to be made without the Cloud Device ID information submitted.



## Green Homes Grant

Under the UK government's Green Homes Grant, homeowners in England can apply for vouchers worth up to two thirds of the cost of upgrading the energy efficiency of their home. The Green Homes Grant will provide vouchers to install one or more energy saving measures, including air source heat pumps (where the home has, or is having installed, wall and loft insulation).

Under the grant conditions, homeowners are able to use an MCS certified contractor to carry out renewable energy efficient measures or low-carbon heating improvement in and around their homes. It is possible to use the Green Homes Grant vouchers to install an air source heat pump as a primary improvement measure.

For your heat pump project to be eligible you must use an **MCS Certified Installer** who is also registered with Trustmark.

Find out if you are eligible for the **Green Homes Grant**

Find out what improvements you can get visit **SimpleEnergyAdvice**

The Panasonic Green Homes Cashback scheme operates in the UK. You can submit a claim for cashback if you have replaced your boiler with an Aquarea heat pump satisfying the terms. The Panasonic Green Homes Cashback Scheme can be claimed regardless as to whether you have claimed for any other government incentives. They are two different schemes running at the same time.





## Domestic RHI Scheme (dRHI)

The dRHI scheme is a further government financial incentive to promote the use of renewable heat whereby homeowners in the UK can receive a grant of over £12,000\* for installing a Panasonic air source heat pump.

- Payments will be made on a quarterly basis for seven years.
- This payment will be based on the EPC deemed figure of energy required for the property (maximum total deemed figure to be used in calculation is 20,000kWh),
- The scheme is Tax Free and index linked.
- An optional MMSP (Metering and Monitoring Service Package) can be fitted, which offers an extra payment of £1610, 50% in the first year, balance paid over the 7 years.
- Homeowners will need to provide evidence that the property is your main residence and that you have basic energy efficiency measures in place, such as 250mm of loft insulation and cavity wall insulation, where appropriate.
- The Heat Pump installed and installers must be MCS certified (or certified by an equivalent scheme).
- An EPC Assessment must be carried out on your home by Energy Assessor, and may be subject to a charge.

Scan the code for more information on the **Domestic RHI Scheme**

\* Deemed demand 20,000kWh from EPC, installing WH-SXC09H3E5 on underfloor heating using 35°C flow, CPI of 1% (11/04/2018).

### Potential savings:

Property Type	Space Heating Load (kWh)	DHW Load (kWh)	Total Load (kWh)	Electrical Draw to generate Total Load (kWh)	Renewable Energy Delivered (kWh)	dRHI Payment First Year	Full dRHI Payment over 7 Years**	MMSP	Panasonic Cashback	Total Benefits (dRHI + Cashback)
2-Bed Bungalow	5500	2000	7500	2095	5405	£586	£4,333	£1,610	£250	<b>£6,193</b>
3-Bed Terrace	8000	2500	10500	2933	7567	£821	£6,066	£1,610	£350	<b>£8,026</b>
4-Bed Semi	12000	3000	15000	4190	10810	£1,172	£8,667	£1,610	£350	<b>£10,627</b>
5-Bed Detached	16500	3500	20000	5587	14413	£1,563	£11,556	£1,610	£600	<b>£13,766</b>

\*Using average SCoP 3.58 for Panasonic ASHP listed on MCS @ 45° flow temperature (<https://mcs-certified.com/product-directory/>)  
 \*\* Consumer Price Index 1.8% (2019) (<https://www.statista.com/statistics/306648/inflation-rate-consumer-price-index-cpi-united-kingdom-uk/>)

Table provides example data only. Each claim is unique and will depend on your specific home to determine the total savings possible for your project.

### You can claim for both the Green Homes Grant and dRHI

Both the Green Homes Grant and dRHI can be claimed for a heat pump installation. However, the Green Homes Grant must be claimed first, followed by the dRHI. Ofgem must be notified that this has been used when the dRHI claim is made. The Green Homes Grant grant amount received will then be deducted from the dRHI payments.

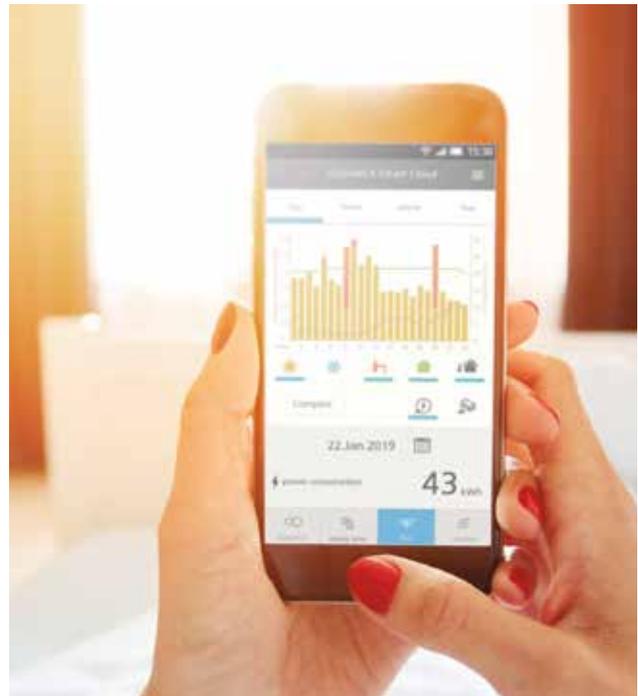


## Aquarea: Future-ready energy

Air source heat pumps are a cleaner, safer, cheaper, and an environmentally friendly alternative to other heating and hot water systems using fossil fuels such as gas, oil, or other electric heating systems.

### Air source heat pumps:

- Provide sustainable heating, cooling and hot water for your home
- Reduce heating bills and maintenance costs
- Reduce your carbon footprint
- Are simple to integrate into most heating systems
- Are highly compatible with other energy efficient energy sources, e.g. solar panels
- Are externally positioned, saving valuable internal living space

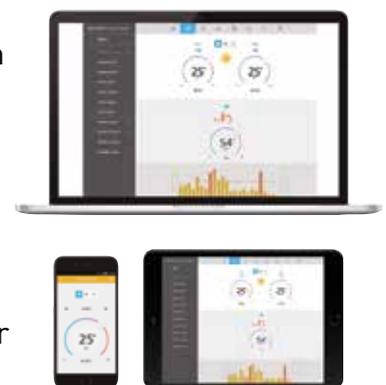


## What is Aquarea Smart Cloud?

The most advanced heating control for today, and for the future. Aquarea can be connected to the Cloud with CZ-TAW1, enabling both the end user control and remote maintenance by service partners.

### Benefits and Functions

- Adjust the temperature of your home from anywhere via your mobile, tablet or laptop, on the go or from the comfort of your own home
- Set daily, weekly or monthly timer for your heating and hot water requirements
- Save on your energy bills with the holiday mode activation
- Save energy usage by creating up to two zones within your home and adjust the temperature separately within each zone
- Provides powerful energy usage statistics by day/week/month
- Intuitive and easy to use interface
- Internet connection with router Wifi or wired LAN



**Aquarea  
Smart Cloud  
demonstration**



## How much Cashback will I get?

### Switch to Panasonic and get up to £600

Based on air-to-water heat pump technology, Aquarea is highly efficient and an ideal choice for homeowners who are looking to reduce the carbon footprint of their homes.



### The Aquarea range includes:



Aquarea High Performance



Aquarea T-Cap



Aquarea HT\*

### Compare Aquarea models

The amount of cashback that you will receive depends on the capacity of the heat pump you have installed:

3-7 kW <b>£250</b>	9-12 kW <b>£350</b>	16 kW <b>£600</b>
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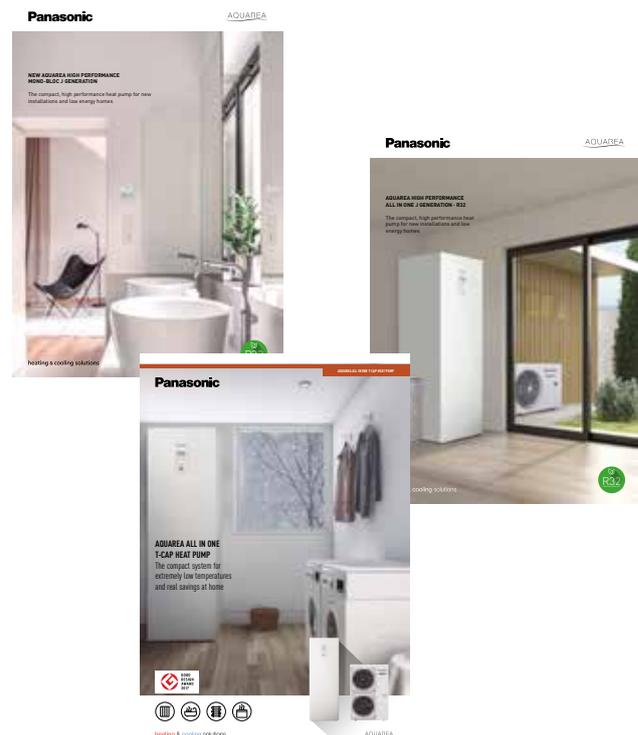
### Terms and Conditions

#### Find an Installer

- To find an MCS Accredited Installer
- To find a Panasonic Aquarea Installer

#### To make a claim

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[Download our brochures](#)

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